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* UTCC is the University of Tennessee Conference Center
Health & Safety Protocols

All students and staff must wear a mask at all times in any building as well as outside if not socially distanced in all directions. There will be no exceptions. Students with concerns about face masks due to a medical condition may contact UT Student Disability Services to discuss alternative face coverings. Decisions about face coverings are made with the health and safety of the community in mind. As such, Student Disability Services will not waive the requirement to wear a face covering.

We will observe social distancing guidelines in each classroom, with students spaced at least six feet apart, and classrooms will be sanitized before and after each class session. Hand sanitizer stations will be placed throughout the buildings. Anyone who feels sick or has a fever of 100.4 or more should stay home. Please follow the guidelines provided by the Health Department, local government, and CDC if you suspect you have been exposed to COVID-19.

We reserve the right to cancel or move camps to an online format due to COVID restrictions. All students may be required to complete a Health Screening Form every day before entering their camp. Health and safety protocols are subject to change.

For more information, email utnoncredit@utk.edu or call 865-974-0150.
Traffic Rules

UT Conference Center (UTCC)
For camps held at the UTCC, drop-off and pick-up will ONLY be available through the new pull-through driveway on the Locust Street side of the building. There is absolutely NO PARKING available on the street. During designated drop-off and pick-up times, our staff will be on hand to greet students at the car and help keep traffic moving.

If you would like to park for an extended period of time, we recommend that you park in the Locust Street Parking Garage, located at 540 Locust Street and entered on Walnut Avenue or Locust Street. Parking is free for the first ten minutes; after that, it’s $1 per hour (up to $7). We do not recommend that you park in the Hilton Garage, located across the street from the UTCC on Clinch Avenue and Locust Street. If you are dropping off or picking up your child at the UTCC, you cannot, under any circumstances, park in the road or block the intersection or crosswalk in front of the building.

Campus
UT Conferences & Non-Credit Programs is not responsible for any parking tickets or other traffic violations you may incur while dropping off or picking up your child from camp on campus or at the UTCC.

For more information, email utnoncredit@utk.edu or call 865-974-0150.
Parking

UTCC
Public parking is available at the Locust Street Parking Garage, located at 540 Locust Street and entered on Walnut Avenue or Locust Street. Parking is free for the first ten minutes; after that, it’s $1 per hour (up to $7). We do not recommend that you park in the Hilton Garage, located across the street from the UTCC on Clinch Avenue and Locust Street.

Campus
Parking is available for 45 minutes at Circle Park, located on Volunteer Boulevard. Please pick up a permit at the entrance. Metered spots are available throughout campus.

If you need directions, please visit www.utk.edu/maps.

University of Tennessee Campus Parking Policy
Students and visitors parking a vehicle in a campus lot are required to abide by all UT Traffic & Parking Regulations. All parking in campus lots is by permit only! You may find a copy of these rules and regulations at http://web.utk.edu/~pso/. UT Parking Services is located at 2121 Stephenson Drive (off Neyland Drive at Leinard Lane). Hours are 7:30 AM to 4:45 PM, Monday-Friday. You may reach them by phone at 865-974-6031 or TDD 974-6483.
Drop-Off

**UTCC**
Please drop off your child **no earlier than 15 minutes** before the start of camp. **Your child’s Consent Form must be submitted prior to the first day of camp.** For camps held at the UTCC, you will need to drop off your child at the new pull-through driveway on the Locust Street side of the building. Our staff will be waiting to greet students at the car and walk them to their camps. If you arrive more than 10 minutes late from the start of camp, you must park and walk your child to their classroom; however, you may not enter the classroom. (Please see Visitors, page 8.)

**Campus**
Please drop off your child **no earlier than 15 minutes** before the start of camp. **Your child’s Consent Form must be submitted prior to the first day of camp.** It is your discretion whether you drop off your child outside the building or walk them to their classroom; however, you may not enter the classroom. (Please see Visitors, page 8.) There will be no staff outside the building to walk your child to their classroom. There will be a sign outside the building with the camp name and room number.

Your child is our responsibility while they are at Kids U. No matter their age, they should not be unaccompanied. If your child is over the age of 16 and you wish for them to be able to go to class, go to the restroom, or leave class unaccompanied, they must have written permission.

For more information, email utnoncredit@utk.edu or call 865-974-0150.
Pick-Up

UTCC
For camps held at the UTCC, you will need to pick up your child at the new pull-though driveway on the Locust Street side of the building. Our staff will wait with your child outside the building and walk them to the car upon your arrival. If you arrive more than 10 minutes before the end of camp, you will need to find a place to park (we recommend the Locust Street Parking Garage). You are not allowed to park in front of the building; no exceptions. You must not be more than 10 minutes late from the end of camp. If for any reason you need to pick up your child early, you may let one of our staff know; however, you will still be responsible for getting your child from their classroom.

Campus
Please pick up your child from their camp outside the building. Our staff will wait with your child outside the building until your arrival. You must not be more than 10 minutes late from the end of camp. If for any reason you need to pick up your child early, you may let one of our staff know; however, you will still be responsible for getting your child from their classroom.
Personal Information

Your child's Consent Form is due as soon as you register them for a camp. Please include each camp your child is attending on one form. If a camp is not listed on the Consent Form, you will have to fill out a new one for that camp. Please fill out this form online at utkidsu.com and submit it electronically.

Medical Information
Please include any/all disabilities/concerns on your child’s Medical Release Form. Having prior knowledge about a learning disability or any other disorder (e.g., ADD/ADHD, Autism, etc.) will make a tremendous difference in helping our staff and instructors be sensitive to your child’s need for patience, understanding, and reassurance.

Snacks
We do not provide food or drink for your child, and there will be no opportunity to purchase snacks. There is no food or drink allowed in any classroom.

Students are not allowed to take drinks or snacks provided to the business clients at the UTCC.

For more information, email utnoncredit@utk.edu or call 865-974-0150.
Personal Information (continued)

**Dress Code**
Your child must wear a mask at all times; no exceptions. Please do not allow your child to wear anything they would not be allowed to wear at school. Please pay attention to the camp descriptions as some camps have required clothing that each child must wear in order to participate.

**Discipline**
You and your child must read and sign the Code of Conduct Form, which gives a detailed list of how your child should conduct himself/herself while participating in any Kids U camp as well as the disciplinary actions that will take place if your child violates these guidelines.

**Visitors**
Parents/Guardians will not be permitted to enter the classroom. If a parent/guardian must enter the building, they are required to wear a mask at all times, no exceptions. They may also be required to complete a Health Screening Form before entering the building.
Payments & Refunds

Payment is required at the time of registration.

If you cancel your child’s registration(s) at least 10 business days prior to the first camp session, you will receive a refund of camp fee(s) minus a $25 or three percent processing fee (whichever is greater) for credit card charges and administrative costs for each registration canceled. Please be aware that if you place your child in the wrong camp and must cancel them out, you will be required to pay the cancellation fee. Requests for camp cancellations must be made in writing by emailing utnoncredit@utk.edu. We are happy to transfer your child from one camp to another, or you may send a substitute in their place; however, because decisions to go with or cancel camps are made in advance, no transfers can be made within 10 business days prior to the beginning of the camp from which the transfer is requested. If we cancel a camp for any reason, you will receive a full refund. UT Conferences & Non-Credit Programs reserves the right to cancel, postpone, or combine camps and substitute qualified instructors when necessary.

For students added to a waitlist for a full camp, it is for the current year only. Our waitlists do not carry over from one year to the next.

For all returned checks there is a $30 administrative fee added to the camp fee owed to UT Conferences & Non-Credit Programs. The administrative fee increases to $40 if the check is not redeemed within two weeks of notification. All returned checks must be paid with a money order, cash, or cashier’s check in our office at 313 UT Conference Center Bldg., Knoxville, TN 37996-4137.

For more information, email utnoncredit@utk.edu or call 865-974-0150.